Coverage Period: 01/01/2021 – 12/31/2021 Coverage for: Family | Plan Type: IND POS

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.vantagehealthplan.com</u> or call toll-free at (844) 833-7505. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.vantagehealthplan.com</u> or call toll-free at (844) 833-7505 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Yes.	This <u>plan</u> covers items and services even if you haven't yet met the <u>deductible</u> amount.
Are there other deductibles for specific services?	No.	You do not have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Not Applicable.	This plan does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Not Applicable.	This plan does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network</u> provider?	Not Applicable.	This plan does not use a <u>provider network</u> . You can receive covered services from any <u>provider</u> .
Do you need a referral to see a specialist?	No.	You can see the specialist you choose without a referral.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.vantagehealthplan.com.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*
	Primary care visit to treat an injury or illness	No charge	No charge	None
If you visit a health care provider's office or clinic	Specialist visit	No charge	No charge	None
provider 3 office of chille	Preventive care/screening/immunization	No charge	No charge	None
If you have a test	Diagnostic test (x-ray, blood work)	No charge	No charge	None
	Imaging (CT/PET scans, MRIs)	No charge	No charge	Pre-authorization required.
If you need drugs to treat	Tier I & II Prescription Drug	No charge (retail/mail order)	Not covered	None
your illness or condition More information about	Tier III Prescription Drug	No charge (retail/mail order)	Not covered	None
prescription drug coverage is available at	Tier IV Prescription Drug	No charge (retail/mail order)	Not covered	None
www.vantagehealthplan.com	Tier V Prescription Drug	No charge (retail only)	Not covered	Mail Order not available.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	No charge	Pre-authorization required.
	Physician/surgeon fees	No charge	No charge	Pre-authorization required.
	Emergency room care	No charge	No charge	Worldwide emergency coverage.
If you need immediate medical attention	Emergency medical transportation	No charge	No charge	Emergency criteria required.
	Urgent care	No charge	No charge	<u>Pre-authorization</u> required on follow-up visits.
If you have a bassital star	Facility fee (e.g., hospital room)	No charge	No charge	Pre-authorization required.
If you have a hospital stay	Physician/surgeon fees	No charge	No charge	Pre-authorization required.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="www.vantagehealthplan.com">www.vantagehealthplan.com</a>.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*
If you need mental health,	Outpatient services	No charge	No charge	None
behavioral health, or substance abuse services	Inpatient services	No charge	No charge	Pre-authorization required.
If you are pregnant	Office visits	No charge	No charge	None
	Childbirth/delivery professional services	No charge	No charge	Pre-authorization required.
	Childbirth/delivery facility services	No charge	No charge	Pre-authorization required.
	Home health care	No charge	Not covered	Pre-authorization required.
	Rehabilitation services	No charge	No charge	Pre-authorization required.
If you need help recovering	Habilitation services	No charge	No charge	<u>Pre-authorization</u> required.
or have other special health needs	Skilled nursing care	No charge	No charge	Pre-authorization required.
	Durable medical equipment	No charge	No charge	Pre-authorization required.
	Hospice services	No charge	Not covered	<u>Pre-authorization</u> required.
	Children's eye exam	No charge	No charge	Limit 1 visit per benefit period.
If your child needs dental or eye care	Children's glasses	No charge	No charge	Limitations may apply.
	Children's dental check-up	No charge	No charge	Limit 2 visits per calendar year.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="www.vantagehealthplan.com">www.vantagehealthplan.com</a>.

### Coverage Period: 01/01/2021 – 12/31/2021 Coverage for: Family | Plan Type: IND POS

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic Surgery

- Elective abortions (except when provided to save the life of the mother)
- Hearing aids (Adult)
- Infertility Treatment

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine foot care

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care

Dental care (Adult)

- Hearing aids (Children)
- Private-duty nursing

- Routine eye care (Adult)
- Weight loss programs (Vantage Wellness Program only)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Louisiana Department of Insurance, Office of Consumer Services, P.O. Box 94214, Baton Rouge, LA 70804-9214 or call 1-800-259-5300. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://example.cov/Health Care.gov">Health Care.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact Louisiana Department of Insurance, Office of Consumer Services, P.O. Box 94214, Baton Rouge, LA 70804-9214 or call 1-800-259-5300.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

## Does this plan meet the Minimum Value Standards? Yes

If your plan does not meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-823-1910 (TTY 1-866-524-5144).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-823-1910 (TTY 1-866-524-5144).

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-888-823-1910 (TTY 1-866-524-5144).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-823-1910 (TTY 1-866-524-5144).

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="https://www.vantagehealthplan.com">www.vantagehealthplan.com</a>.

Coverage Period: 01/01/2021 - 12/31/2021 Coverage for: Family | Plan Type: IND POS

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist (OB/GYN) coinsurance	\$0
■ Hospital (facility) coinsurance	0%

# ■ Other <u>coinsurance</u>

### This EXAMPLE event includes services like:

Specialist (OB/GYN) office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

## Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Primary Care Physician coinsurance	\$0
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

### This EXAMPLE event includes services like:

<u>Primary care physician</u>office visits (*including disease education*)

Diagnostic tests (blood work)

<u>Prescription drugs Durable medical equipment</u> (glucose meter)

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic tests (x-ray)

<u>Durable medical equipment</u> (crutches)
Rehabilitation services (physical therapy)

100	Total Example Cost	\$1,900

#### \$7,4 **Total Example Cost Total Example Cost** \$12,800 In this example, Peg would pay: In this example, Joe would pay: In this example, Mia would pay: Cost Sharing Cost Sharing Cost Sharing **Deductibles** \$0 **Deductibles Deductibles** \$0 Copayments Copayments Copayments \$0 Coinsurance \$0 Coinsurance Coinsurance \$0 What isn't covered What isn't covered What isn't covered Limits or exclusions Limits or exclusions Limits or exclusions \$0 \$0 The total Peg would pay is \$0 The total Joe would pay is The total Mia would pay is \$0

Coverage Period: 01/01/2021 – 12/31/2021 Coverage for: Family | Plan Type: IND POS

## **Addendum: Language Access Services**

If you, or someone you're helping, have questions about Vantage Health Plan or the Marketplace, you have the right to get help and information in your preferred language at no cost. To talk with an interpreter, call Member Services, 1-888-823-1910 (TTY 1-866-524-5144).

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Vantage Health Plan or the Marketplace, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-888-823-1910 (TTY 1-866-524-5144).

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Vantage Health Plan or the Marketplace, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-888-823-1910 (TTY 1-866-524-5144).

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Vantage Health Plan or the Marketplace, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-888-823-1910 (TTY 1-866-524-5144).

如果您,或是您正在協助的對象,有關於[插入 SBM 項目的名稱 Vantage Health Plan or the Marketplace,方面的問題,您 有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員,請撥電話 [在此插入數字 1-888-823-1910 (TTY 1-866-524-5144).。

Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Vantage Health Plan or the Marketplace, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-888-823-1910 (TTY 1-866-524-5144).

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Vantage Health Plan or the Marketplace, 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-888-823-1910 (TTY 1-866-524-5144). 로 전화하십시오.

Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Vantage Health Plan or the Marketplace, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, lique para 1-888-823-1910 (TTY 1-866-524-5144).

ຖ້າທ່ານ, ຫຼື ຄົ ນ່ທທ່ານກຳລັ ງຊ່ ວຍເຫຼື ອ, ມໍຄາຖາມກ່ ງວກັ ບ Vantage Health Plan or the Marketplace, ທ່ານມິສດ່ທຈະໄດ້ຮັ ບການຊ່ ວຍເຫຼື ອແລະໍຂ້ ມູ ນຂ່າວສານ່ທເປັ ນພາສາຂອງທ່ານໍ່ບມຄ່າໃຊ້ ຈ່າຍ. 1-888-823-1910 (TTY 1-866-524-5144).

ご本人様、またはお客様の身の回りの方でも, Vantage Health Plan or the Marketplace, についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。 通訳とお話される場合1-888-823-1910 (TTY 1-866-524-5144).までお電話ください。

اگر آپ، یا کوئی ایسا شخص جس کی آپ مدد کر رہے ہیں، وانٹیج ہیلتھ پلان یا مارکیٹ پلیس کے بارے میں سوالات کرتے ہیں، تو آپ کو اپنی پسندیدہ زبان میں مدد اور معلومات کسی قیمت پر حاصل کرنے کا حق حاصل ہے۔ ترجمان سے بات کرنے کے لئے، ممبر سروسز کو کال کریں، 1-888-823-1910 ٹی ٹی وائی 1-508-5144

Falls Sie oder jemand, dem Sie helfen, Fragen zum Vantage Health Plan or the Marketplace, haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-888-823-1910 (TTY 1-866-524-5144) an.

اگر شما، یا کسی که شما در حال کمک به، سو الاتی در مورد طرح بهداشت و درمان Vantage و یا باز ار، شما حق دریافت کمک و اطلاعات در زبان مورد علاقه خود را بدون هیچ هزینه اگر شما، یا کسی که شما در حال کمک به، سو الاتی در مورد طرح بهداشت و درمان Vantage و یا باز ار، شما حق دریافت کمک و اطلاعات در زبان مورد علاقه خود را بدون هیچ هزینه ایر شما، یا کسی با یک مترجم، با خدمات عضو، 1-888-823-1910 (7TY -866-524-5144) تماس بگیرید.

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Vantage Health Plan or the Marketplace, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-888-823-1910 (TTY 1-866-524-5144).

หากคณุ หรือคนที่คณกาลงช่วยเหลือมีคาถามเกี่ยวกบั Vantage Health Plan or the Marketplace, คณมีสิทธิที่จะได้รับความช่วยเหลือและข้อมลในภาษาของคณได้โดยไม่มีค่าใช้จ่าย พดคยุ กบลาม โทร 1-888-823-1910 (TTY 1-866-524-5144)..