

You're getting a new Medicare card from CMS!

Cards will be mailed between April 2018 – April 2019

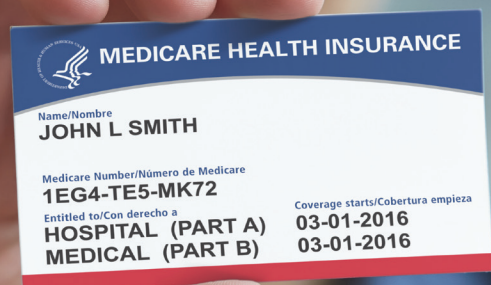
You're getting a new Medicare card! Between April 2018 and 2019, CMS will be removing Social Security numbers from Original Medicare Cards and mailing each person a new card. This will help keep your information more secure and help protect your identity.

You'll get a new Medicare Number that's unique to you. The new card won't change your Vantage Medicare Advantage coverage or benefits. You'll get more information from Medicare when your new card is mailed.

Here's how you can get ready:

- Make sure your mailing address is up to date. If your address needs to be corrected, contact Social Security at [ssa.gov/myaccount](https://www.ssa.gov/myaccount) or 1-800-772-1213. TTY users can call 1-800-325-0778.
- Beware of anyone who contacts you about your new Medicare card. Neither CMS nor Vantage will ask you to give us personal or private information to get your new Medicare Number and card.
- Understand that it will take some time for CMS to mail everyone a new card. Your card might arrive at a different time than your friend's or neighbor's.

Eight things to know about your new Medicare card



Medicare is mailing new Medicare cards starting in April 2018. Here are eight things to know about your new Medicare card:

- 1. Mailing takes time:** Your card may arrive at a different time than your friend's or neighbor's.
- 2. Destroy your old Medicare card:** Once you get your new Medicare card, destroy your old Medicare red white and blue card.
- 3. Guard your card:** Only give your new Medicare Number to doctors, pharmacists, other health care providers, your insurers, or people you trust to work with Medicare on your behalf.
- 4. Your Medicare Number is unique:** Your card has a new number instead of your Social Security Number. This new number is unique to you.
- 5. Your new card is paper:** Paper cards are easier for many providers to use and copy, and they save taxpayers a lot of money. Plus, you can print your own replacement card if you need one!
- 6. You can find your number:** If you forget your new card, you, your insurer, your doctor or other health care provider may be able to look up your Medicare Number online.
- 7. Keep your Vantage Medicare Advantage Card:** Your Vantage Medicare Advantage Member ID card is your main card for Medicare – you should still keep and use it whenever you need care. However, you may be asked to show your new Original Medicare card, so you should carry both cards.
- 8. Help is available:** If you don't get your new Medicare card by **April 2019**, call 1-800-MEDICARE(1-800-633-4227). TTY users can call 1-877-486-2048.

You have the right to get Medicare information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit [CMS.gov/about-cms/agency-information/aboutwebsite/cmsnondiscriminationnotice.html](https://www.cms.gov/about-cms/agency-information/aboutwebsite/cmsnondiscriminationnotice.html), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

